Hospital Workflow Management

Providing coordinated care with positive outcomes, cost effectively...

The ever-increasing demand for Healthcare and the limited availability of Healthcare professionals compels the need to seek efficiencies in the way care is delivered. Most physicians and hospitals prefer least disruption to their existing workflow. While there is a plethora of HIS systems and tools that help in the traditional management of operations, few support the patient-centric view that physicians and most hospitals are moving towards.

HTC’s Hospital Workflow Management solution helps improve collaboration amongst the hospital staff, have configurable workflows and ensures availability of information to make decisions more quickly. The solution can be deployed for administrative and clinical workflows or a combination of both. This ensures that information about a patient is accessible, available and accurate for care delivery and processing.

The Hospital Workflow Management System can be set up to define what tasks need to be performed, who performs it and what information they need in order to perform it. It can also help track, report and improve on efficiencies.

Integrates into Electronic Medical Record

Values
- Integrates into existing medical record systems or paper based workflows
- Configurable workflow steps based on hospital business rules
- Reports for tracking and management of administrative and clinical processes
- Enables development of knowledge repository for efficient chronic disease care
- Supports remote care teams through seamless mobile integration

Systems or paper based workflows

HTC’s Hospital Workflow Management framework supports workflows that may be electronic or paper based. It is flexible to configure your workflows and can also be integrated into your existing EHR/HIS system. It provides the platform to support a new working relationship required for Coordinated Care Management for your patients.

Configurable workflow steps based on hospital business rules

Our framework offers a rule engine that allows you to configure workflow steps for clinical and administrative workflows. The tool allows loading existing forms, admission or test request templates and can integrate the results into the workflow tool for further actionable steps. Clinical intervention steps can be configured based on the patient condition and disease type.

Reporting for improving administrative and clinical processes

Comprehensive reports that help understand the performance of Physicians, utilization of resources, effectiveness of care, insights into Hospital acquired infections and processes that need to be optimized, can be generated using HTC’s Hospital workflow management tool.

Enables development of knowledge repository for efficient care and administration

HTC’s Hospital Workflow Management system, over a period of time, would serve as a knowledge repository with data collection of case intervention steps and clinical information of in-patients and out-patients. This can be further used to fine-tune the built-in rules engine.
Supports remote care teams through seamless mobile integration

The Hospital Workflow Management, especially within a hospital organization setting, may involve physicians that are not necessarily co-located. Therefore, the workflow management system can be seamlessly integrated with a mobile device to ensure that your Care Team is available for patients at any time.

HTC’s solution will help effectively align people, process and technology while reducing costs and improving efficiencies.

We make Healthcare IT simple. Write to us at: healthcareME@htcinc.com

About HTC

HTC Global Services, Inc. (HTC), a US based company with corporate headquarters in Troy, Michigan, is a global provider of IT Solutions and Business Process Outsourcing services. HTC has a strong client base of Global 2000 customers. HTC specializes in innovative and cost-effective solutions to shorten the time to market, reduce costs and improve business processes. As a mid-sized IT company with qualified and experienced professionals, HTC is well positioned to provide its customers fast, focused, and emerging IT solutions that maximize return on their IT investments.

HTC provides services and solutions at customer locations and at HTC delivery centers located around the world. HTC’s process maturity is recognized by its quality certifications: SEI-CMM Level 5, ISO 9001 and ISO 27001.