



# Improved Collaboration through SharePoint Migration

## A Leading Semiconductor Manufacturing Service Provider

Our Client provides assembly packaging and testing solutions to global semiconductor companies.

### Project/Service Category

Enterprise Content Management

### Technology

- SharePoint

### Benefits

- Enhanced enterprise collaboration across employees allowing them to stay informed and connected through the project's lifecycle
- Improved operational efficiency of the internal employees by the new user friendly application
- Better Security and Integrity at both broad and single item level
- High application availability with 24x7 support

## Background

Our Client is a leading semiconductor manufacturing services provider based in Malaysia. Our Client was using an intranet based application for employee collaboration and document storage.

Our Client wanted to implement new features with workflow functionality such as document collaboration and approval. Also our Client was finding difficult with the intranet application as the application was not user friendly to their internal employees. So, our Client decided to migrate SharePoint platform.

## Solution

HTC developed a new intranet application using Microsoft SharePoint platform.

We analyzed the existing intranet application and conducted interviews with internal employees and project owners. Based on the analysis, HTC prepared a detailed requirements document and application design document.

HTC also prepared UI/UX design for the entire intranet portal and received approval from the Client. Based on the approved designs, our technical team developed the page layouts and custom templates. Our UX architects prepared the information architecture with content types, lists, etc. Document collaboration and approval functionality was implemented with workflows.

Finally the new intranet portal was implemented across the organizations. The Client employees are satisfied with new intranet portal.



- Over 25 years of IT and BPO experience in providing cost effective and innovative services across domains for a wide spectrum of global 2000 customers
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001 and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms and domains