Implementation of EGrAMS System

Background

The State used to manage grants based on business processes that evolved over a period of time. However, there were inconsistencies and manual processing of grants resulted in a high error rate - almost a 50% - 75% error rate in grant budgets and reports. Also, the automation in place did not cover the full scope of grant management process. Lack of a central repository for data frequently resulted in fragmented financial and program reporting.

Convinced with the features, functionalities, and flexibility of EGrAMS to meet their needs, the agencies decided to implement it. As part of initial implementation, HTC Global Services (HTC) was able to migrate the existing grant programs to EGrAMS within six weeks.

Solution

HTC implemented EGrAMS in 4 phases as below:

Phase I: Enterprise Data Collection and Reporting Module – This module used the Enterprise Grant Information Database to generate consolidated reporting at the state or individual grantor agency level. It supported several standard reports and came with an ad-hoc reporting tool that enabled end users to create and print ad-hoc reports as needed.

Phase II: Grant Build Module and Implementing Pilot Grants – HTC provided its expertise and assistance to the state in designing and implementing the pilot grants.

Phase III: Migration Plan – HTC conducted a study and gathered data on existing grants for each agency. It created business process and data flowcharts of existing systems, and collected all other relevant information for creating business rules and provided a comprehensive migration plan through JAD sessions.

Phase IV: Implementation - This phase is the implementation of migration plan (Phase III) as desired by the State.