



# Abstracting and Indexing Scholarly Collections

## A leading content aggregator

A leading provider of research databases, journals, and magazines

### Project / Service Category

Content Enhancement / Editorial Services

### Services Provided

- Abstraction and Indexing Services

## Background

The client, a leading provider of research databases, maintains hundreds of scholarly collections, supports high-level research in the key areas of academic study by providing journals, periodicals, reports, and books. The client wanted HTC to provide the abstracting and indexing services to make each abstract and heading a valid research tool for its end users.

## Challenges

- Handled multi-format inputs
- Development of search engine
- Client's expected high quality output in short turnaround time

## Solution

HTC combined human efforts with proprietary software to get the desired results. We deployed Subject Matter Experts (SME) from a wide variety of disciplines, including Humanities and Social Sciences. The client trained our SMEs on writing abstracts and assigning headings.

We developed an in-house software for abstracting and indexing which had the ability to take in multiple input formats / images and deliver output in the client-preferred formats. A repository of controlled vocabulary terms for different domains were created to aid the abstractors and relevant subject headings were applied for indexing purposes.

## Benefits

- The high accuracy of the abstracts guided the end-users to make the right buying decisions and enhanced customer satisfaction
- Keyword-rich abstracts improved the discoverability of the content
- HTC's consistent delivery of high quality outputs minimized the workload of the client's Quality Control team



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- Over 27 years of IT and BPO experience in providing cost effective and innovative services across domains for a wide spectrum of global 2000 customers
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001 and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms and domains

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