

Government Practice



Enhance eGovernance initiatives to offer citizen-centric services

The Digital Challenge

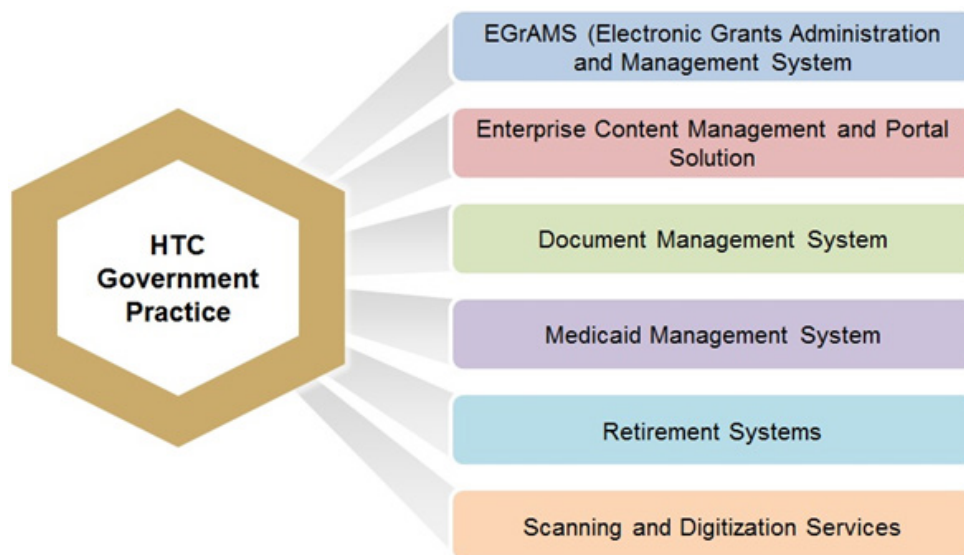
The digital wave compels transformation of government services. This is in addition to the traditional and contemporary challenges such as demand to do more despite shrinking resources, economic and political uncertainties, greater social security demands, environment concerns, and demand for greater efficiency, responsiveness, value, transparency, and citizen friendly governance.

Information Technology (IT) will help government departments and agencies effectively deal with all these challenges by:

- Streamlining administrative efficiency, responsiveness, and transparency
- Accomplishing better governance
- Enabling wider collaboration with citizens, better Government to Citizen (G2C) connectivity for delivering citizen centric programs
- Improving citizen welfare

HTC's IT Expertise

HTC has been providing innovative, cost effective, and customized IT offerings to government departments and agencies for more than a decade. Our IT offerings will enable the government sector improve information availability and service quality to the public.



Reimagine technology to accelerate your business



HTC's IT Offerings

HTC's IT offerings include:

- EGrAMS (Electronic Grants Administration and Management System) – a customizable commercial off-the-shelf (COTS) grants management solution that automates the entire grants administration and management processes
- Enterprise Content Management (ECM) – customized ECM solutions based on various proprietary and open source technologies for managing all forms of content from scanning and digitization services to storage and delivery by leveraging:
 - › Our strategic partnerships with IBM, MarkLogic, and Microsoft for FileNet P8, MarkLogic, and SharePoint based ECM solutions
 - › Open source technologies based ECM solutions
- Enterprise Portal Solutions – customized development of highly scalable and flexible enterprise / corporate portals for efficient sharing, collaboration, and contribution by all stakeholders (employees, partners, vendors, suppliers, and customers)
- Vital Records Management System – easy management of the complete life cycle of vital records - from scanning and digitization to storage in a single virtual repository
- Public Employees Retirement System – manages various types of retirement plans, enables pension fund administrators provide better service to members, and comply with regulatory mandates
- Claims Processing Services - includes mail management, applications processing, validation checks, calculations, adjudications, and administrative processes along with technical support and help desk services

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About HTC:

- Extensive experience in providing cost effective and innovative IT and Business Process Services and Solutions across domains for global customers since 1990
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001, and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms, and domains

HTC GLOBAL SERVICES

USA | UK | Germany | India | UAE | Australia | Malaysia | Singapore | Indonesia
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