

# Healthcare Insurance



## Deliver Healthcare Value, Control Costs, and Improve Operational Efficiency with HTC's Healthcare Offerings

The US healthcare reform is bringing in tremendous transformation by empowering millions of people with easily accessible and affordable healthcare services. Consequently, the IT organizations in the healthcare industry are redefining their IT strategies, reprioritizing the IT initiatives, and adapting to newer technologies to meet the business objectives.

HTC provides leading-edge technology services to the Healthcare Insurance industry to help them meet these challenges. Our offerings include a comprehensive suite of IT and BPO services that help Payers get ahead in the changing marketplace in compliance with federal regulations and mandates.

### HTC's Payer Services

HTC's IT services help Payers overcome business challenges related to delivering healthcare value, meeting regulatory requirements, increasing operational efficiency, managing risk, and enhancing choices for consumers.

#### Services

- Improve Healthcare Value
- Regulatory Compliance
- Increase Operational Efficiency
- Risk Management with Robust Utilization Review
- Improve Consumerism
- Portals
- Consumer Directed Products

### Improve Healthcare Value

Performance incentives for Providers based on objective data, cost effective care and wellness programs, are some of the key initiatives by Payers to improve overall healthcare quality and standards.

HTC's Business Intelligence and Data Analytics services enable you to identify high risk members. Our Content Management solutions can further help you develop a Case Management platform. Our partnership with IBM and MicroStrategy allows us to develop and host enterprise solutions to support case, disease and utilization management.

### Regulatory Compliance

HTC provides convenient application assessment, remediation, and testing services to enable your seamless compliance with ICD10 Conversion and Healthcare Reform. Our Testing CoE and mature frameworks for ICD10 solutions (crosswalk or full conversion) will ensure your readiness to meet the mandate.

Our flexible SOA framework and messaging services allow Government and Private entities to quickly set up and share information in Health Information Exchanges (HIE).

### Increase Operational Efficiency

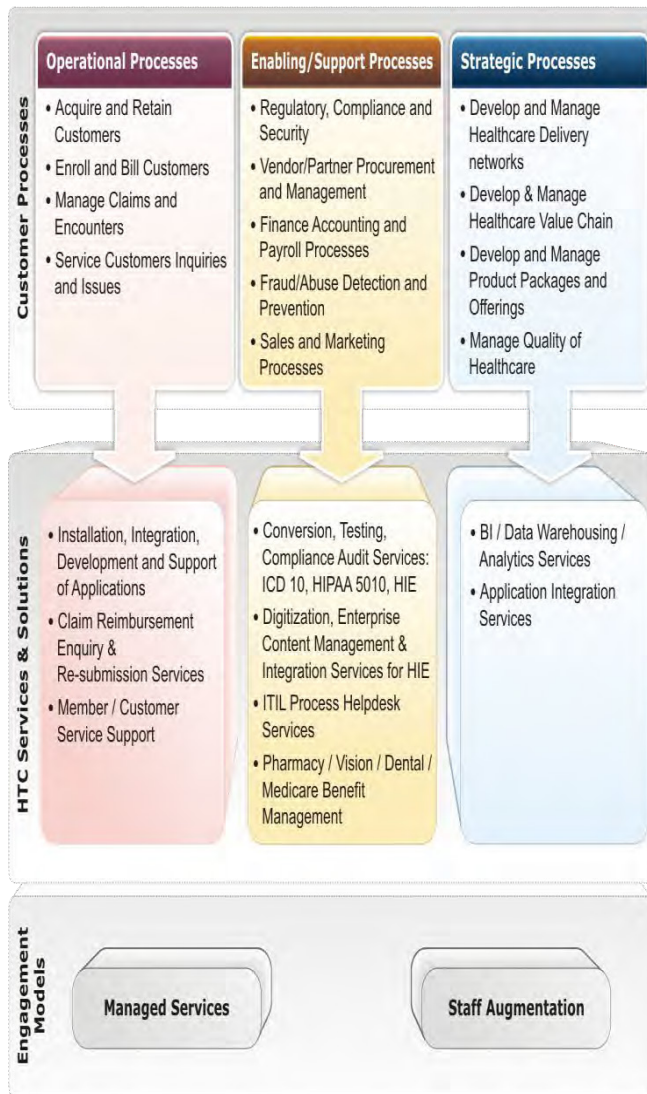
Reducing 'per member per month' administrative cost improves medical loss ratio and improves operational efficiency.

Reimagine technology to accelerate your business



HTC's IT services enhance your operational efficiency by enabling you to focus on customer facing processes. We provide services for adjudication of medical, pharmacy, vision, and dental claims coordinated with Medicare and Medicaid. Our configurable interfaces and messaging services enable seamless and quick integration with Pharmacy Benefit Managers.

Our BPO services support claims receipt, scanning, archival, processing, and adjudication of pended claims.



Our services also support status inquiry from members, providers, and employer groups.

## Risk Management with Robust Utilization Review

Payer risk management requires supply cost optimization, fraud detection, and identifying cost effective treatment. This is possible with a broad view of enterprise data, meaningful analytics, and generating appropriate reports.

HTC's robust Business Intelligence and Data Warehouse services will assist you in studying the utilization and managing underwriting risks. Our partnership with Oracle enables us to mine large amounts of data and develop robust analytical tools for financial, clinical, and operational data giving you a 360 degree view of your business.

## Improve Consumerism

HTC helps you improve healthcare consumerism by enhancing planning, managing, and operating healthcare services that helps consumers select the right healthcare and insurance coverage.

## Portals

HTC's portal development capabilities can assist you in seamlessly integrating web based enrolment systems with your Underwriting, Membership, and Billing systems for quicker and more seamless experience to your consumers.

## Consumer Directed Products

You can utilize HTC's Enterprise Application Integration services to integrate your Claims and reimbursement systems with your banking vendors to support a wide variety of Consumer Directed Healthcare products and arrangements.

### About HTC:

- Extensive experience in providing cost effective and innovative IT and Business Process Services and Solutions across domains for global customers since 1990
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001, and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms, and domains

## HTC GLOBAL SERVICES

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