

Modernize IT to enhance growth opportunities and lead the competition

Digital trends are drastically transforming the insurance industry. Modernizing IT will empower insurers to streamline and enhance core business processes, address digital demands, improve customer centricity, enhance growth opportunities, and lead the competition. To transform digital disruption to growth opportunities, you need a dependable IT services partner with extensive technical expertise and profound domain experience.

HTC has been a dependable IT services partner providing IT innovative and cost-effective IT services and solutions to leading global insurance majors for over 17 years. Our IT offerings have empowered our clients meet the changing technical, business, and customers' digital demands and improve business growth.

HTC's IT Service Offerings

- Analytics – helps you to derive actionable business insights from day to day business transactions data
- Digital – equips you to effectively manage customers' digital demands and enhance your digital offerings to meet digital expectations
- GRC, ECM, and BPM – information governance, operational monitoring, risk tracking, and compliance initiatives - supports building business process for enabling smart decision making in conjunction with content management
- ADM – for the entire application life cycle – helps control costs, deploy best practices, and implement innovative solutions
- Legacy Modernization – aligns your IT assets with the changing technology and business needs, makes them contemporary and future-ready
- Testing – third party testing / Independent Verification and Validation (IV&V) - complements your in-house testing efforts, brings independent perspective to your testing lifecycle, and improves quality by mitigating technical and business risks by reducing costs and improving time-to-market
- Infrastructure Management Services – transforms the efficiency of your IT infrastructure to meet technological changes and sustain business
- Mobility – customized mobile applications that effectively meets your customers' mobile demands
- Guidewire – end-to-end implementation, support, integration, and testing services for managing core P&C workflows and administration
- MetricStream GRC – integrates corporate governance, risk management, regulatory compliance, and audit processes on a centralized platform
- ThunderHead – customer communication management for smarter, future-directed enterprise communication system
- One Inc – integrates core functions enabling seamless approach to customer experience

Reimagine technology to accelerate your business



HTC's IT Solutions

- Claims Analytics – provides insights to optimize claims decision making with predictive analytics, improve claims performance, improve underwriting results, optimize marketing and sales strategies, and detect frauds
- Fraud Management - mitigates risks and optimizes revenues by prioritizing fraud incidents, permits investigators to efficiently triage and handle fraud cases by detecting, preventing, and managing claims fraud
- GRC / Reporting - addresses regulatory requirements by reducing costs, improving efficiencies, and enhancing visibility and control by creating audit readiness
- Policy Administration - executes core policy processes such as rating, quoting, binding, issuing, endorsements, and renewals to support growth, operational efficiencies, and meet market demands
- Agency Administration – addresses fundamental business goals such as business growth, expense reduction, automates workflow for better productivity and profitability, builds stronger client relationships, optimizes carrier relationships, limits E & O risks, and increases business agility
- Billing Management – consolidates billing across multiple market segments, lines of business, distribution channels / policy systems to improve business efficiency and performance, lower cost, and deliver superior customer experience
- Retirement Management – manages closed books, open books, group business and new product launches in highly regulated environments across locations

About HTC:

- Extensive experience in providing cost effective and innovative IT and Business Process Services and Solutions across domains for global customers since 1990
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001, and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms, and domains

HTC GLOBAL SERVICES

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