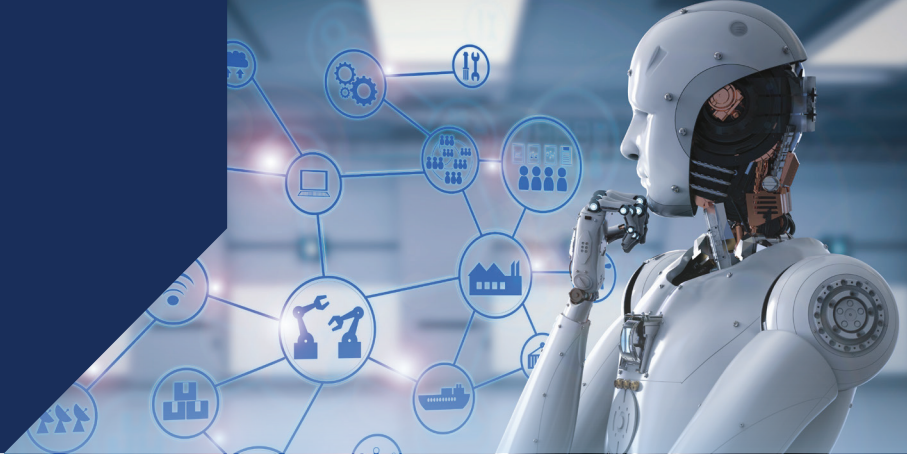


# Robotic Process Automation (RPA)



## Go Beyond Innovation with Process Automation



Organizations today are increasingly adopting new age and emerging technologies such as IoT, Cognitive Computing, and Robotic Process Automation (RPA) to overcome key challenges such as minimizing Total Cost of Ownership (TCO), increasing workforce efficiency, reducing human error and so on. RPA, in particular, brings the speed of digital to the market while reducing the high cost of employing humans for executing various business processes.

Today, banking and financial institutions and automotive players are challenged with a need to continually enhance quality, efficiency and customer experience to thrive in constantly changing competition and rapidly rising customer expectations. Robotic Process Automation offers a never before opportunity to build a hybrid workforce that can help your business scale and respond to changing market needs with agility and economics that can leave your competitors behind.

### Our Services

HTC Global Services (HTC) provides 360-degree services and solutions from assessments to managed services with focus in Robotic Process Automation (RPA). We build customized solutions for analyzing, mining, and visualizing data that deliver enhanced value to our clients. These combinations have enabled us to serve several

organizations handle their complex cognitive tasks easily. We work with renowned global clients enabling them to use process automation techniques to address their business challenges.

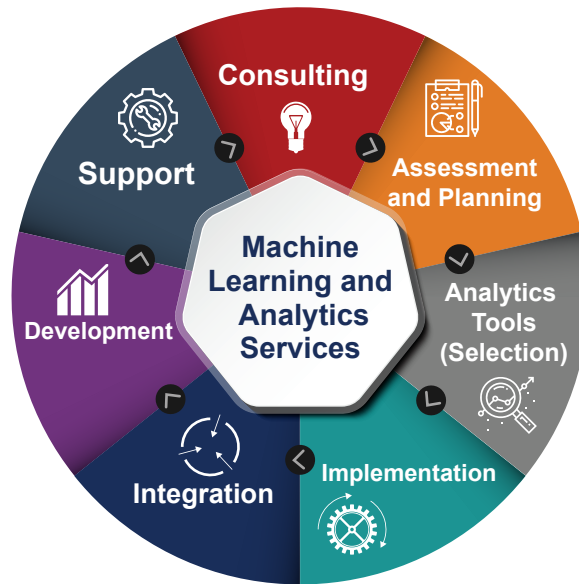
HTC's RPA service offerings include:



- Strategy and Consulting
- Proof of Value for Opportunities
- Business Case Development
- Production Roll-out
- Managed Services

*Reimagine technology to accelerate your business*

## Machine Learning and Analytics Services



### Benefits of RPA

HTC's customized AI solutions and services help several organizations to automate their regular tasks that require immense human effort. Automation has enhanced their business outcomes by effectively utilizing their human resources for other major decision-making jobs.

- Automate mundane tasks – Automation of tedious or repetitive tasks with increased productivity
- Higher Quality – Our solutions enable error-free performance of tasks, reducing escalation rates and support costs

- Increased Productivity – Our solutions help reducing average handling and cycle times of current processes while also allowing FTE's to focus on value-added tasks
- Quicker decision-making – We combine AI and latest technologies to support better decision-making. This helps to complete the tasks quicker and optimize your business

#### About HTC:

- Over 28 years of IT and BPS experience in providing cost effective and innovative services across domains for a wide spectrum of global 2000 customers
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001 and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms and domains



#### HTC Global Services

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