

IBM FileNet

Improve Operational Efficiency and Competitive Advantage by Streamlining Content Management

HTC an IBM Software ValueNet Business Partner

HTC is an IBM Software ValueNet business partner for Enterprise Content Management (ECM). We have extensive experience in delivering ECM and Business Process Management (BPM) solutions using IBM FileNet, Case Management, and Production Imaging software. Our strategic partnership with IBM enables us to deliver a broad set of capabilities for process automation and content management solutions to manage exponential growth of information.

HTC's ECM Capabilities

HTC's ECM / FileNet Center of Excellence (CoE) delivers business value by leveraging ECM and BPM technologies. Our large pool of certified resources have the right mix of technical and industry experience in - FileNet Panagon, FileNet P8, Case Manager, and Production Imaging Edition and extensive domain skills to deliver domain specific solutions. We can help you define ECM and BPM strategies using IBM ECM platform, assist in scoping requirements, design, and implement solutions. We can assist you to choose the appropriate ECM technologies and software products to meet all your business, regulatory, and legal requirements.

HTC's IBM FileNet Service Offerings

- Program planning and strategic services - develop business case, enterprise vision, strategy, and roadmap for business process management and content management
- Business process assessment and process optimization - identify improvement opportunities for business processes, technologies, and infrastructure
- Development services covering activities such as requirement analysis, custom development, integration, and data migration

HTC's IBM Product Expertise:

FileNet Panagon Software

- Image Services
- Content Services
- Report Manager
- Desktop Manager (IDM)
- Web Services
- eProcess

FileNet P8 Software

- Content Manager
- Business Process Manager
- Content Navigator and Workplace/XT
- Records Manager
- Capture Professional
- E-Forms
- Content Collector
- Business Activity Monitor
- Content Services ECM Widgets
- e-Discovery Manager and e-Discovery Analyzer
- Content Analytics

IBM Case Manager Software (ICM)

- Case Management
- Content Analytics
- WebSphere ILOG jRules
- InfoSphere Mashup Hub
- Lotus Sametime Entry

FileNet Production Imaging Edition

- Datacap Taskmaster
- Forms Processing
- Auto Indexing
- Daeja ViewONE Pro

Reimagine technology to accelerate your business



- Installation, configuration, and customization services - customized best fit product installation and configuration provided by experienced FileNet certified engineers
- Onsite / offsite document scanning, indexing, and loading into content / document management platforms from structured forms and other documents
- Training for software administration, configuration, support, and customization
- Software and systems upgrade, and data migration
- Onsite / remote support and administration - turnkey hosting services, remote system administration, configuration, and maintenance services



HTC's Packaged Solutions Built on FileNet P8 platform

- P&C Insurance Claims Processing
- New Accounts Opening
- Patient Wellness and Preventive Case Management
- Medical Claims Processing and Documentation Management
- Accounts Receivables and Invoice Processing
- Employee Performance Appraisal Case Management
- Freedom of Information Act Requests Management
- Forms Data Capture

About HTC:

- Extensive experience in providing cost effective and innovative IT and Business Process Services and Solutions across domains for global customers since 1990
- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001, and PCI DSS standards
- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms, and domains



HTC Global Services

USA | UK | Germany | India | UAE | Australia | Malaysia | Singapore | Indonesia
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