Enterprise Content Management

Reposition your enterprise content as a premium asset and take your digital efforts to the next level.

Enterprise Content - The Differentiator

Businesses are transforming to achieve digital goals, but the journey tends to be increasingly challenging, complex and ever changing. Content, the central nervous system of this transformation, if treated as a mere commodity and not as a premium asset can add more woes and considerably disrupt the way forward. However, with a massive influx of content across your enterprise and its ecosystem, every day, in every sizes, shapes and structures, does your traditional content management systems keep pace and help you treat your content as a premium asset? We can help.

HTC – Your partner in your ECM journey

HTC's Enterprise Content Management services help companies harness innovative technologies and reposition their "enterprise content" as a premium asset than a mere commodity. We can ensure you streamline, automate and integrate your enterprise content in its entirety, and in all formats, so that you can effectively manage, measure and monitor in real time, and worry less about its dynamic volume, variety and velocity variations.
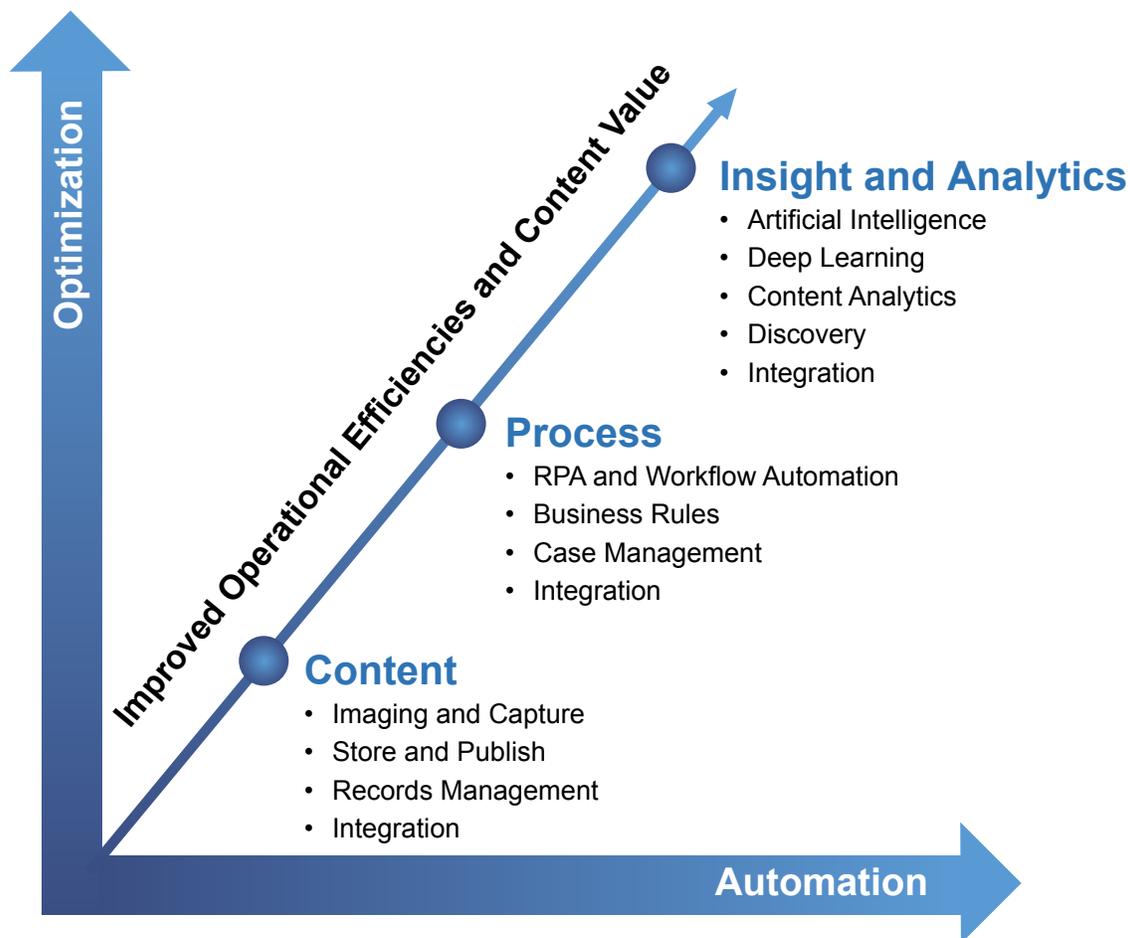
Highlights

- Deliver the right content to the right people, on all channels, with the ability to measure, manage, and monitor it in real time
- Collaborate, cut costs and comply
- Ensure continuity and consistency even at high traffic levels and count on fast performances and engaging experiences
- Embrace new technologies and constantly innovate
- Gain ''Content Intelligence' and seize opportunities

As a one-stop solution provider for ECM, which if needed includes business process management and data conversion services, we have strategically partnered with leading ECM/BPM vendors such as IBM FileNet, IBM Datacap, IBM Watson, MarkLogic, Microsoft SharePoint, Kofax, Seclore, and Sitecore.

Reimagine technology to accelerate your business

We also offer ECM solutions using open source software such as Solr, Lucene, Alfresco, MongoDb, jBPM and Drools, RPA Express and Carrot2.

Backed by these advanced solutions, we offer you an ECM implementation that ensures high returns by ensuring you progressively move from basic content functions to process automation to analytics and deep insights. However, the path to such increased returns is not always obvious – perhaps that's why we have a strong strategy as depicted below to increase the value of your ECM investment.

Optimization

Improved Operational Efficiencies and Content Value

Insight and Analytics
- Artificial Intelligence
- Deep Learning
- Content Analytics
- Discovery
- Integration

Process
- RPA and Workflow Automation
- Business Rules
- Case Management
- Integration

Content
- Imaging and Capture
- Store and Publish
- Records Management
- Integration

Automation

From consulting, strategies and roadmaps, process re-engineering, installation, configuration, customization, upgrades and migration, we cover every key aspect of your Enterprise Content Management comprising:

- Document Imaging and Data Capture
- Document Management
- Process Automation
- Case Management
- Customer Communication Management
- Content Federation, Collaboration

- Content eDiscovery
- Records Management and Disposition
- Content Analytics
- Mailroom Services
- Data Conversion Services
- Hosting Services

Reimagine technology to accelerate your business

Why HTC for ECM?

- Extensive experience in Imaging, ECM and BPM technologies

- Expertise in helping customers define ECM strategies, technology research and evaluation, design and implementing solutions

- Program and Project Management services for ECM initiatives

- COTS software product knowledge, skills and implementation capabilities

- Large pool of certified resources with skills and domain knowledge across verticals

- 20 million+ hours of successful project delivery experience

- CMM Level 5 and ISO processes

- Right Size Company

- Access to HTC Senior Management

- Faster response time

- One stop solution provider for ECM as well as data conversion services

About HTC:

- Extensive experience in providing cost effective and innovative IT and Business Process Services and Solutions across domains for global customers since 1990

- Quality and information security processes compliant to SEI CMM Level 5, ISO 9001, ISO 27001, and PCI DSS standards

- Global presence, large delivery centers, talented professionals, capabilities across multiple technologies, platforms, and domains

HTC Global Services

USA | UK | Germany | India | UAE | Australia | Malaysia | Singapore | Indonesia
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