

Reimagine technology to accelerate your business



## Introducing HTC's Next Generation Adult Protective Services Case Management System on the Cloud



### End-to-End Adult Protective Services on the Cloud

HTC's Adult Protective Services (APS) on the cloud has been developed by using a cloud-ready framework. It provides all the necessary features and functions to manage Adult Protective Services efficiently. Some of the pre-configured features include NAMRS APS reporting, offline intake, Standard of promptness triggers, Dashboard with work queue containing task / alerts / event, document management, and mobile investigation.

### Configurable System

HTC's APS on the cloud can be configured to meet your specific business needs. The system configuration could include data elements collected during the APS life cycle, business rules, and workflow.

Adult Protective Service workers can rely on a system that provides a structured decision making process; ensures timely processing of the cases; and ensures accurate completion of service plans. The system will automate intake to efficiently assign cases and reconsider cases for changes in disposition.

### Address Audit Queries

APS on the cloud provides the necessary functionality that will address any gaps in the business process or help eliminate any pending audit queries to meet program compliance.

### Advantages of HTC's Solution

- **Cost-effective** - HTC's APS is a cost-effective solution on the cloud
- **Customizable and easy to implement** - Our solution is easy to configure, customize, and implement. HTC will work with the client to customize and implement APS
- **Reliable Vendor / SME** - HTC has extensive experience in working with Health and Human Services Agencies
- **Seamless Integration with Payments** - HTC's APS can be seamlessly integrated with Payments and this makes it a complete, end-to-end solution
- **Multiple Acquisition Models** - Direct License or Software as a Service

**HTC's APS on the Cloud  
Provides End to End  
Case Management  
Capabilities with the  
Following Benefits**

**APS  
ON THE CLOUD**

**Measure Program Health and Operations**

- Advanced reporting and analytics
- Dashboard reporting with drill down capability
- Executives have insight into the field operations

**Improved Data Quality and Reduce Errors**

- Wizard driven data capture process
- Integration with external system for data validation and verification
- Auto suggestions to reduce duplication of data

**Mobile App – Real Time Data Anytime, Anywhere**

- Eliminates paper work – Collect data directly into the system in one step
- Data available in real-time
- Record case encounter details in real-time

**Reduce Fraud and Errors**

- Case read module allows selecting case review
- Case selection based on pre-defined algorithm
- Selection algorithm can be refined and changed anytime

**Intuitive User Interface**

- 360 degree view – view all aspects of any case in a single view
- Advanced data search and retrieval capabilities
- Improved productivity and customer satisfaction

**Functional Capabilities**

- Case Management
- Process Automation
- User Portal
- Generate Outbound Correspondence
- Dashboard and Reports Information Intake – Online and Offline
- Document Management
- Reminders, Notification / Alerts (email, app or text message)
- Audit Trail
- Auto Form Generation
- Auto Escalation
- Task Delegation

**Mobile Features**

- Alerts / Notifications
- Voice Memo
- Geo Tracking
- Photo Capture
- Thumb Print Recognition using add on adaptor
- Barcode or QR Code Recognition
- Offline Data Capture and Sync

**About HTC:**

Established in 1990 and headquartered in Troy, Michigan, USA, HTC is an Inc. 500 Hall of Fame company offering a range of information technology and business process services to Global 2000 organizations. HTC's acquisition of CareTech Solutions and Ciber Inc. (Currently Ciber Global LLC) enables the company to provide highly focused IT services and solutions to the US healthcare sector and a wide range of IT and strategic staffing services to global conglomerates.

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