



Redefine Governance. Realize Purpose.

**Powering The Public Sector With A Scalable, Transparent,
And Intelligent Ecosystem.**

Exceed expectations, elevate society, and deliver citizen-centric initiatives. Reimagine your complex missions with a modern, responsive, secure, and connected ecosystem that improves operational efficiency and accelerates government modernization using HTC capabilities in data, AI, cloud and automation.

The Solutions Behind Every Transformation

Modern technology for agile, resilient, and people-focused services

We bring together practical, secure technologies that help governments modernize systems, strengthen data foundations, and enable informed, real-time decision-making.

Legacy Modernization

Secure, cloud-enabled modernization that improves citizen outcomes

Data Readiness & Governance

Trusted, connected data foundations that prepare agencies for AI adoption

Data Quality Engineering (QE)

Clean, reliable, and consistent data for accurate insights and compliance

Cloud Infrastructure

Scalable, resilient platforms enabling real-time access and interoperability

AI/ML

Policy analytics, fraud detection, and service prediction built on governed data

Cybersecurity

Secure-by-design frameworks supporting data protection and system integrity

Purpose-built digital components delivering policy-aligned outcomes

Our proprietary platforms empower governments and public services to move from fragmented systems to intelligent, future-ready ecosystems. Engineered for long-term objectives, they provide agility, visibility, and consistency across the service delivery landscape.

CMP NextGen

(Case Management Platform) The Digital Courtroom Core: Managing prosecution workflows from referral to resolution

EGrAMS

(Electronic Grants Administration & Management System) The Funding Nerve Center: Streamlining grants with traceability and automation

WIC Solutions

(Women, Infants, and Children Program) The Nutrition Command Hub: Enhancing EBT integrity and fraud detection



APS on the Cloud

(Adult Protective Services) The Human Touchpoint: Empowering APS workers with mobile case access

GAMS

(Grants Administration & Monitoring System) The Oversight Ecosystem: Enabling grant compliance at scale

IDP/IDEAS

(Intelligent Document Processing/Intelligent Data Extraction & Analysis System) The Insight Engine: Extracting structured data from unstructured content



Innovating public service ecosystems for efficient, cost-effective delivery and deeper citizen engagement

- Justice & Law
- Health & Human Services
- Education
- Labor & Workforce
- Grants & Finance
- Gaming & Regulatory Agencies
- Transit & Tolling Authorities

From Innovation to Impact

Where solutions meet service

- Enabled real-time Adult Protective Services (APS) responsiveness, **reducing case closure time by 40%**
- Accelerated public health permitting through a **Salesforce-powered self-service portal**
- **Boosted transparency in the Women, Infants, and Children (WIC) program** through smarter EBT systems
- **Digitized 19th-century academic archives** for public access
- **Streamlined operations** for state-run insurance agencies
- **Improved outreach** with modernized benefits platforms
- **Built searchable digital libraries** for government-funded research

Built on Experience. Delivered with Excellence.

A trusted technology partner for State & Local Agencies and Higher Education Institutions.

200+

Agencies Supported

100+

Modernization Projects

1000+

Domain Specialists

Technology Partners:



About Us

Public Purpose, Powered by Technology

HTC Global Services is a leading global provider of innovative IT and Business Process Services and Solutions. Established in 1990 with headquarters in Troy, Michigan, USA, HTC combines its extensive technical and domain expertise along with its business partner approach to enable clients to realize business transformation and maximize business returns.



SCAN ME

Empowering government digital services that endure, scale, and serve with trust.

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